

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of

J. Wren HUNT et al.

Serial No.: 10/080,498

Filed: August 1, 2001

For: MONITORING SYSTEM CLIENT WITH CALL
CENTER LAYOUT AND DESIGN CAPABILITIES



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: Group Art Unit: 2642
:
: Examiner: Unassigned

INFORMATION DISCLOSURE STATEMENT

Assistant Commissioner for Patents
Washington, DC 20231

Dear Sir:

In accordance with the provisions of 37 C.F.R. 1.56, 1.97 and 1.98, the attention of the Patent and Trademark Office is hereby directed to the documents listed on the attached form PTO-1449. It is respectfully requested that the documents be expressly and independently considered during the prosecution of this application, and that the documents be made of record therein and appear among the "References Cited" on any patent to issue therefrom.

This Information Disclosure Statement is being submitted prior to the issuance of a first Office Action on the merits, therefore, no fee is due.

Under 37 C.F.R. § 1.98(d), no copy of any patent, publication, pending U.S. application or other information listed in this information disclosure statement is required to be provided, as the information was previously submitted to, or cited by, the Office in earlier Application No. 08/940,549, filed September 30, 1997.

Each of the documents listed on the attached form equivalent to Form PTO-1449 is in the English language.

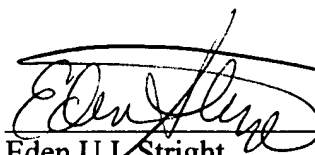
It is respectfully requested that the documents cited in this Information Disclosure Statement be independently considered by the Examiner.

Please charge any shortage in the fees due in connection with the filing of this paper, including extension of time fees, to Deposit Account No. 13-2491 and please credit any excess fees to such deposit account.

Respectfully submitted,

Date:

7/17/02



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